



DESIGN GUARANTEE

- We guarantee that you will consult with a talented and experienced home designer. This experience will allow you to feel more at ease with the process, put your own personal twist on the design and, most importantly, have fun!
- We guarantee that we will provide you with detailed plan specifications and selections to ensure the project will progress without any miscommunications.
- We guarantee that we will give you a start date and stop date. The reason this is important to you is that you will have peace of mind about when work will actually take place and how long it will last.
- We guarantee that the cost of the project that we quote to you before we start construction will be the same cost at the end of the project so you can plan your budget and what you actually want to spend ahead of time.
- We guarantee you that before we start the project we will give you a written payment schedule so you can plan your finances before construction begins.
- We guarantee that your project will go through a “debug process” before we start construction. The reason this is important to you is because the project will run smoothly and no requests will be overlooked.

CONSTRUCTION GUARANTEE

- We guarantee that we will have a “Handoff Meeting” with you, your Designer and your Project Manager at your home a week prior to the project’s start date. This will allow everyone to discuss any pertinent housekeeping items and get familiar with expectations during the Construction phase.
- We guarantee that the people who are doing the work have been vetted by our Estimator, Project Manager and Production Manager. The reason this is important to you is that you can have confidence that the work will be done properly and that the people in your house can be trusted.
- We guarantee that an experienced Project Manager will be your one point of contact throughout the duration of the project. You will not have to answer questions from multiple subcontractors or make any last-minute, hasty decisions.
- We guarantee that the subcontractors and suppliers on your project are experienced, reliable, and trustworthy which ensures your project will be well-built using quality materials.
- We guarantee that custom cabinets will be drawn to your specifications while thoughtfully considering appliance placement, organization and functionality.

- We guarantee that a structural engineer will be consulted when designing room additions to insure that the foundation is structurally sound with supportive framework.
- We guarantee that on all room additions we will treat the foundation with termite spray to prevent future infestation.
- We guarantee that we will make a thorough examination of your house before we start construction as it relates to your remodeling project. This is important because it allows us the ability to uncover potential issues or challenges before we start so that there are no surprises during construction.
- We guarantee that you will receive a Weekly Construction Report (WCR) to keep you informed on the progress of your project.
- We guarantee that Jeb Breithaupt is accessible during your project so that should any issues arise that require his attention, you can meet directly with him.
- We guarantee that before construction starts we will preorder all items for your project so that they are in our warehouse before we start. This allows us to stay on the promised schedule.
- We guarantee that we will not start more than one project on the same day. This allows us to have our full attention on your project on the first day of set up and demolition.
- We guarantee that during construction you will have access to Alex Murray, our production manager, who oversees all production. This gives you one more layer of supervision during the project.
- We guarantee that during construction you will have access to your designer to resolve any unforeseen design issues that may arise during construction.
- We guarantee that during the design process we will make an honest and open assessment of your design needs and recommend solutions based on our years of experience. You will avoid making costly mistakes or building something that you aren't proud of.
- We guarantee that JEB Design/Build construction vehicles will contain the basic tools and supplies needed for most remodeling projects at all times in an effort to keep your project on schedule.
- We guarantee that the JEB Design/Build team is updated twice weekly about the progress on your particular project.
- We guarantee that before construction starts we will purchase any required permits for construction and obtain architectural control committee approval if necessary.
- We guarantee that your project will be built according to applicable building codes and any applicable inspections will be made.
- We guarantee that we will pay our subs and suppliers on time so that no liens are filed on your property for unpaid bills... This is important to you because not all contractors pay their subcontractors on which can result in the homeowner having to deal with a lien on their property.
- We guarantee that we use a CPA improved generally accepted accounting principles for our office... The reason this is important to you is that you know your money is safe and that payments will be applied properly to your job.
- We guarantee that we are covered by insurances Workmen's Comp. general liability and builders risk... The reason this is important to you is that you know that something bad happens our insurance covers.

- We guarantee that before construction starts we will review your materials and specifications for products to be sure that they will in fact work for the application called for... The reason this is important to you is that in this complicated world of overwhelming product options, it frequently happens that some products may not be used in certain situations this can stop the job progress and result in frustration.
- We guarantee that before we start construction we will check for utilities to your house to make sure that there are not overlaps or problems... The reason this is important to you is that you do not want to have utility service interrupted or stopped this gives you peace of mind during construction.
- We guarantee that before construction starts we will check your major systems such as electrical plumbing and air-conditioning to be sure that the project you are doing does not negatively affect those systems... The reason this is important to you is that changing and remodeling your house will affect your major systems and it gives you peace of mind that after construction is finished will not have problems.
- We guarantee that before construction starts we will install dust protection and floor wall protection... The reason this is important to you as that your health is important and even though we can't prevent all dust can minimize it and also protect existing floors from scratches and dents.

POST-CONSTRUCTION GUARANTEE

- we guarantee that after construction we will uphold a two-year warranty... The reason this is important to you is it gives you peace of mind that even if something goes wrong we will be here to make it right.
- We guarantee that after construction you will receive a once a month newsletter from us informing you of design and construction articles in the remodeling industry... The reason this is important to you is that you will have peace of mind.
- We guarantee that after we complete the project received a skilled quality client survey so that you can write our service... The reason this is important to you is that you know that your project manager is bonus on how well your project progresses.

JEB Design/Build, LLC Guarantee

We have talented, creative designers who will save you those trips to the showrooms, and instead, will bring you samples of tile, carpet, paint, granite, marble or whatever you would like to see. She'll help you coordinate colors and textures and styles and finishes—and then order it all, accept the deliveries, bring it to your house and get it installed. Guaranteed.

All you have to do is say, “I like this one” or “I like that one.”

Our expert builders, plumbers, electricians, painters and other licensed, insured home-improvement professionals who will respect the schedule we make up, with your input, and who will keep working until they're finished with your project and you're happy with their work. Guaranteed.

We'll know you're satisfied when you tell your personal project leader that you are. He's your single point person for the project—the one you'll tell your concerns to and who will, in turn, get those concerns handled. Guaranteed.

You'll never have to talk to a painter or an electrician or a tile installer. Your personal project manager will deal with all of those subcontractors so you don't have to. Guaranteed.

And because we have a long list of plumbers, roofers, landscapers and other home-improvement specialists whom we trust completely, you'll never have to search for or hire a subcontractor on your own as long as we're on the job. As you know, there is a high percentage of drug use (17%) in construction, so many homeowners are concerned about who they let in their house. Guaranteed.

Plus, we have policies -- lots of policies. Policies for cleaning up after ourselves. Policies for respecting your privacy and your property. Policies for keeping you in the loop every step of the way during your remodel. Policies that guarantee that everyone from my team who sets foot in your home understands that this is *your* dream, *your* vision, *your* home and *your* very hard-earned money.

JEB Design/Build is the whole package. Start to finish. Design to walk-through. We do the work. All of it. Guaranteed.