

JEB Design/Build specializes in remodeling and custom homes throughout northwest Louisiana.

**If you're like most home owners, you've considered remodeling your home at one time or another.** Almost every homeowner would like to change at least one thing in their home. Maybe your kitchen is too cramped and you're bumping into something or someone every time you turn around. Or maybe you would like to stay in your home as long as possible, but need improved accessibility options. Whatever your reason, at JEB Design/Build, we want you to be delighted with your experience.

Like most homeowners, you may have heard the horror stories about one bad remodeling job after another. Maybe the project was completed, but only after excessive time and money was spent, or not completed at all after the contractor was paid up front and never returned to do the work.

When Joe Breithaupt, Sr. founded this company 63 years ago, he did so on the principles of honesty and trust and those are still the core values of JEB Design/Build. That's why we offer you a team-backed custom design and construction process which ensures a great remodeling experience. We want you to know as much as you can about remodeling before you sign any contracts.

Why some homeowners suffer terribly with a remodeling project

- **Most homeowners are understandably uncomfortable paying someone for a service unless they know it'll be delivered.** Many contractors who handle remodeling aren't qualified for the level of service they have agreed to perform. A lot of these contractors are "fixer-uppers" who are out of their depth with a really large project that has to stand up to decades of use.
- **Most homeowners want to *feel* that the contractor really understands what they want.** But unfortunately, most contractors don't know how to adequately provide that proof. They don't write a formal scope of work or even an agreement. Or, if they do, it is incomplete, incorrect, or doesn't pertinent details into account. They don't draw plans of the space and in a lot of cases, they just simply don't know how to do this stuff. If you give them plans, they can build them, but they can't make plans for you. That brings us to the next problem.
- **Most homeowners do not have the expertise to design their remodeling project.** While most of us know what we like when we see it in a picture or magazine, very few of us have the knowledge needed to actually layout a functional design and then be able to articulate that design to the contractor.
- **It's almost impossible to find a designer who has experience in residential work, let alone one who handles renovations.** Finding a designer to draw a kitchen remodel is quite a challenge, for example, in terms of creating plans that are functional as well as incorporating

material selections. Most independent designers won't waste their time on "smaller" projects so getting an appointment to even discuss your needs is virtually impossible.

- **Most homeowners want to know what the project will cost and how long it will take before they sign.** Again, totally reasonable! But we have all heard about the renovation that went over budget and took twice as long to finish. A lot of contractors work on the premise of the "handshake" deal or provide a "rough" estimate on a scratch piece of paper that doesn't detail exactly what you are going to get which most times, ends up with the homeowner not getting all that they were expecting. Homeowners have told us that the builder they used to remodel for them was 35% over the original budgets.
- **Most homeowners feel they don't have time to supervise the contractor or help manage the project.** There are a lot of decisions to make when planning a renovation from overwhelming selections of paint colors, hardware, tile, to countertops and fixtures. The list can seem endless and the hours spent traveling from supplier to supplier to pick these items can seem daunting.

In short, most homeowners recognize that a remodeling project could be great if all goes well, but then could also be a complete nightmare if it goes poorly. I wouldn't want to be someone's "guinea pig" and I'm sure you don't either.

### The JEB Difference

Serving the Ark-La-Tex since 1953, JEB Design/Build has built a solid reputation for design creativity, dependability and superior craftsmanship. We serve clients who want creative design, time savings, single-source service, fine quality, and financial predictability.

We turn client dreams into reality through creative design and quality construction of life-enhancing remodeling projects delivered on time and on budget.

- **On Time and On Budget** - Because JEB Design/Build has proven processes in place, so that homeowners are not caught off guard with unwanted surprises. Every aspect of your project will be detailed in our *Construction Agreement*. You will know exactly what you are getting, how much it will cost and how long it will take **before** you sign the final agreement. You will never have to worry about running out of funds or having to borrow more money from the bank to complete the project.
- **Exquisite Custom Design** - We don't create cookie-cutter designs. Our in-house designers start with a blank sheet of paper and combine your dreams with our cutting-edge industry expertise. [Before any construction takes place, you will get to see your finished design in 3D on our huge conference room screen. Not only will you get a one-of-a-kind remodel, you will have a finished project that you can be proud to show off to your neighbors.](#)

- **The Total Package** – We don't just “build” your remodel, we provide what we like to refer to as a “concierge service”. We not only design the project to your exact specifications, helping you to choose all of your materials in one location, we also assign a personal project manager to implement those designs and oversee your entire remodel from start to finish. You will never have to worry about micromanaging your own project, you can sit back and relax and watch us create your masterpiece.
- **An exclusive design gallery in North Louisiana** - Our gallery brings the design of your dreams to life. Our skilled and experienced designers help you make choices and you are not forced to go to a dozen different places picking out your materials. Having all of your options in one place makes it easier to visualize how all of the elements of your remodel are going to look in the end. No more wondering if the cabinets you picked are going to look good with the flooring.
- **Recognized Leaders in the Industry** - It's one thing to say you are a great remodeler. It's quite another to have other experts from the industry compare your company to others, and then hand the award to you. **We've won more than a dozen industry awards for our craftsmanship and excellence in customer service.** We are very proud of these awards and continually strive to always maintain the highest level of quality and professionalism giving our clients peace of mind.
- **Experience First** – The biggest problem with most building contractors is that they go out of business. And when they do, you're left with **no warranty**. Now at 63 years strong, JEB Design/Build is one of only a few builders in Louisiana that can say they've been around that long. You can trust us to finish the job and still be there for you many years to come.

## The JEB Design/Build Process

### *(Jeb headshot)*

- Our tried-and-proven process yields a remodeling experience like no other.

### *(Kristen Headshot)*

#### **Consultation**

Our initial consultation process provides the basis for your custom remodel. Your designer will assess your practical needs and stylistic leanings to produce a preliminary plan and design. You'll also see a proposed scope of work, as well as a budget range to give you an idea of what your project will involve both practically and financially.

#### **Design**

During this phase in our process, you will make material and product selections with your designer, as well as approve all building plans, including 3D renderings of your proposed space. Once you've

approved a design you love, we'll present you with a firm scope of work and firm contract price, so there are no ugly financial surprises waiting at the end of the project.

*(Alex Headshot)*

## **Production**

Once the final contract is signed, our office orders all materials, obtains all needed permits, and schedules your project. Your personal Project Manager fully supervises and administrates construction, including pulling permits, scheduling tradesmen, and deliveries. Throughout the production phase you will receive a Weekly Construction Report (WCR) via email to keep you informed on your project's status.

Our mission at JEB Design/Build is to provide the best possible design and construction service to our clients. We handle every remodel as if we were remodeling for a close friend or family member. We strive for excellence in our service and a simple solution to our clients' concerns.

JEB Design/Build upholds the values of exceptional service, ethical practice and quality design and remodeling, regardless of the size or value of any project.

## **Public Testimonials from JEB Design/Build Clients**

I made a mistake and did not use **JEB** when doing my first project with my bathroom remodel. After searching around for the "best" deal for my bathroom remodel enduring more problems, delays and headaches AND expenses than originally quoted, I knew that the "best" deal was not the lowest quote.

I searched for the highest quality builder/remodeler in the city when I decided to remodel my kitchen. My quest continued to be confirmed time after time that **JEB** is who I needed. During my first meeting with Kristen Wysong, the designer, I knew I was comfortable and ready to proceed. I really didn't feel like I had any of my own ideas but after meeting with Kristen several times, I found out I really did! I have a rather small kitchen, but I was treated like I had the most important job for them to do!

So, my words to those contemplating who to get to do their work, I recommend you consider and select **JEB**. Some think he is the most expensive in town but when it comes down to it, he isn't. Promise. Top quality work and no additional costs as you go along and the schedule is firm.

Cathy Howell, Shreveport *Kitchen - Angie's List*

The entire process went well, with no complications. We were impressed with the professionalism of all the sub-contractors, and the attention paid to the details by the JEB team. Kristen Wysong was very

patient and helpful in making suggestions for the finishes and new lighting. The on-site team was always responsive to our calls and handled questions promptly.

Norma DeBrow, Bossier City *Patio Enclosure & Addition - Angies List*

Working with JEB Design/Build was a positive experience from the initial meeting to the final meeting. The designing aspect was fun and enjoyable. They took our ideas and turned them into surprising results from the inside out. We felt very included with every step of the process, especially when viewing the 3D pictures so we could visually see the end result.

Overall we would love to recommend JEB Design Build to our friends and family.

John & Sandra Hoffman, Shreveport *Master Suite Addition - Google*

Overall, using JEB Design/Build is like pressing the "EASY" button for home design. Essentially, we told him what we wanted and he designed the entire project to our specifications. There were a few hiccups, but Jeb and his staff handled everything very professionally and quickly.

I would definitely recommend JEB Design/Build for any home design and/or remodeling work and we are going to use him for a second addition to our home along with a bathroom remodel. Working with the entire JEB Design/Build team has been a real pleasure.

Gale Funk, Shreveport *Extensive Home Addition - Angie's List*

Our experience with JEB Design build was a very good one. Everyone was qualified and professional and helped us accomplish exactly what was designed. It was a good experience and we are happy with the results.

Steve & Cindy Singletary, Benton *Master Suite and Kitchen - Guild Quality*

I've actually known Jeb since grade school. I have watched through the years his professional career blossom, as well as his architectural and artistic talent. I've had friends use him and confirm my thoughts that he was very much worth investing our time and money to complete a project planned twenty years the way we wanted it done.

Sharon Stinson, Bossier City *Kitchen - Guild Quality*